

## PATIENT PORTAL INSTRUCTIONS

Thank you for your interest in the patient portal. Please register on the portal by following the instructions below.

*Google Chrome and Microsoft Edge are the preferred internet browsers*

***\*\*You may experience issues if using Firefox or Safari\*\****

**\*\*\*Make sure your pop-up blocker is turned off before beginning the process\*\*\***

1. Go to [www.mypatientvisit.com](http://www.mypatientvisit.com)
2. Click **Create an account**
3. Enter your personal email address as the username
4. Complete all sections
  - a. Practice ID = MIDATLRET
  - b. Name must match what is listed on your security code paper
  - c. Passwords must be at least 8 characters long and contain at least: 1 Upper case, 1 lower case, 1 number, and 1 special character (~@#\$\$%^&\* \_+;;,?)
5. Enter your Security Code
6. **Click Create Account**
7. Enter the validation code that was sent to your email address to finalize the account creation. The email will come from [noreply@nextech.com](mailto:noreply@nextech.com)

### Trouble Creating Your Account?

If you receive the below error message, please verify you are using your full name (not nicknames).

#### UNABLE TO CONTACT PRACTICE!

We were unable to communicate with the practice you have specified at this time. Please review the Practice ID or try again later.

If that does not work, please email [marportal@midatlanticretina.com](mailto:marportal@midatlanticretina.com) for assistance. Please be sure to include your Name, DOB, and what email address you want to use and password to be. We will attempt to create it on our end.

### Forgot your Password?

If you forget your username or password, click Need Help Logging in to recover your username and/or password. Use the Practice ID listed above. You may also need the 4 digit zip code extension of your address, do not include the dash in the zip code.

**Username:** \_\_\_\_\_ **Password:** \_\_\_\_\_