

COVID-19 Information

For concerns about your eye health during coronavirus social distancing measures please email us at healthinfo@midatlanticretina.com or contact us at 1-800-331-6634.

May 26, 2020 Update

Wills Eye Physicians/Mid Atlantic Retina is focused on the health of our patients, physicians and staff during this coronavirus (COVID-19) pandemic. Due to increasing numbers of COVID-19 cases in the region and nation, we are following the prevention procedures and preparedness as put forth by the Center for Disease Control and Prevention (CDC), American Academy of Ophthalmology, as well as state health departments. We are actively monitoring and continually updating these procedures as the pandemic evolves and new recommendations become available.

Due to the increasing number of COVID 19 Cases, as well as some state requirements, all patients are REQUIRED to wear either a mask or a fabric covering over their nose and mouth when they come in for their office visit.

Patient Care:

Our offices remain open, with modified hours, as we are committed to maintaining patient access to care for sight-threatening conditions in a medically and socially responsible way.

- We are prioritizing new patient consultations based on those that are medically urgent or emergent. If you are unsure whether you meet this criteria, we encourage you to contact our office directly.
- We will continue to see established patients who require ongoing retinal care to prevent irreversible vision loss or those who indicate they are having acute vision changes or problems since their last visit.
- We may delay visits for patients with non-urgent conditions in an effort to minimize risk to them, our staff, and physicians as well as to help slow the spread of the virus.

Office Precautions:

- Implementing Social Distancing Measures in our waiting rooms and exam rooms.
- Patients have the option of waiting in their vehicle, instead of the waiting room, until their turn is up for examination.
- Requesting that persons accompanying patients stay in the car unless patient assistance is needed during the visit.
- Non-contact temperatures and a medical screening questionnaire will be done prior to entering our offices.
- Patients do not need to wear gloves, as we will provide hand sanitizer upon entering and leave the office.
- Frequent antiseptic wipe downs in the office and examination rooms.
- Physicians and office staff will be wearing masks and different attire, in effort to protect our patients.

Minimizing the Risk:

We ask that you **notify us prior to your appointment if you have any of the criteria listed below to reschedule your appointment.** We will make every effort to reschedule patients as soon as they are well. ***Please note that if these criteria apply to anyone accompanying you to your appointment, they will not be permitted into our office to ensure a clean and safe environment.***

- Diagnosed with COVID-19 or been in close contact with someone diagnosed with COVID-19.
- Experienced a Cough, Fever or Shortness of Breath in the last 2 weeks and/or lost your sense of taste or smell.
- If you or someone in your household has been to the metropolitan NYC area which includes Long Island, Connecticut, and central/northern NJ, traveled outside the United States, or been on a cruise in the last 2 weeks.

Resources:

We will continue to monitor CDC and local health agency advisories to prevent the spread of COVID-19. To learn more, please visit the following health agency websites:

[Centers for Disease Control and Prevention \(COVID-19\)](#)

[PA Department of Health](#)

[NJ Department of Health](#)

[DE Department of Health](#)

4/15/20 update-- [Frequently Asked Patient Questions- COVID-19](#)

4/20/20 update- [Thank you to our Healthcare Team](#)